



ALIGN PILATES CLASS PRICING

GROUP CLASSES & SUBSCRIPTIONS

Single Group Class	\$ 45
5 Pack Group Class Bundle (\$43 per class)	\$ 215
10 Pack Group Class Bundle (\$42 per class)	\$ 420
20 Pack Group Class Bundle. (\$41 per class)	\$ 820
30 Pack Group Class Bundle (\$40 per class & 1 free class)	\$1200
50 Pack Group Class Bundle (\$39 per class & 2 free classes)	\$1950
Unlimited Group Class Subscription (Renews Monthly)	\$345 Monthly
Tri-Weekly Group Classes (13 Credits Renew Monthly)	\$320 Monthly
Bi-Weekly Group Classes (8 Credits Renew Monthly)	\$260 Monthly

PRIVATE & SEMI-PRIVATE

Private 1x1 Class	\$100
Private Pack of 3 (\$99 per class)	\$297
Private Pack of 5 (\$98 per class)	\$490
Private Pack of 10 (\$95 per class)	\$950
Private Pack of 20 (\$93 per class & 1 free class)	\$1860
Duet Class (2 people)	\$65
Duet Pack of 5 (\$63 per class)	\$315
Trio Class (3 people)	\$45
Trio Pack of 5 (\$43 per class)	\$215

Class credits can be purchased at alignpilatesvienna.com

Align Pilates uses StudioBookings to manage your class bookings

ALIGN PILATES



LATE CANCEL & NO SHOW POLICY

Align Pilates will adhere to the following cancellation policy to protect available class slots and minimize class disruption.

The Late Cancellation window is 12 hours before the start of class. Any cancellations made within that 12-hour timeframe are subject to the following.

Standard Package Students

Late Cancel (within 12 hours) - Classes canceled within 12 hours of the scheduled start time will be subject to a \$10 fee.

No Show - First-time no-shows will be subject to a \$10 fee and all no-shows after that will be subject to a \$20 fee.

***If a late canceled class slot is filled, the late fee will not be assessed, but the class credit will be captured,**

Unlimited Members

**Due to the steeply discounted class rate for the Unlimited Package, the cost to AP is greater when a cancellation or no-show occurs, thus the higher no-show fee.*

Late Cancel (within 12 hours) - Classes canceled within 12 hours of the scheduled start time will be subject to a \$10 fee.

No Show - First-time no-shows will be subject to a \$10 fee and all no-shows after that will be subject to a \$25 fee.

***Incentive for communicating late cancellations for both Standard and Unlimited Members - If your canceled spot gets filled, no late fee will be charged!**

ALIGN PILATES

SUBSCRIPTION MEMBERSHIPS



Align Pilates Subscription Memberships Refund Policy

At Align Pilates, we are committed to providing our members with a positive and rewarding experience. We understand that circumstances may arise that warrant consideration for a refund. To maintain transparency and fairness, we have established the following refund policy for Subscription members:

- 1. Refund Eligibility:** Subscription members at Align Pilates are eligible to request a refund for up to two (2) months after their membership fees, excluding the current month. Anything beyond the 2 months is not eligible for a refund
- 2. Refund Amount:** The refund amount will be calculated based on the monthly membership fee. Refunds will be processed for the specified number of months, up to the maximum limit of two months.
- 3. Request Submission:** To request a refund, Subscription members must submit an email to Align Pilates detailing the reason for the refund. The email should be sent to alignpilateshhi@gmail.com and include relevant information such as the member's name, contact information, and a clear explanation for the refund request.
- 4. Management Response:** The Align Pilates management team will carefully review each refund request and respond to the member via email with the decision. The decision will be communicated along with any additional information needed.
- 5. Refund Approval:** Refunds will only be approved for valid and justifiable reasons, as determined by the Align Pilates management team. Valid reasons may include, but are not limited to, medical emergencies, relocation, or other extenuating circumstances.
- 6. Refund Processing:** Approved refunds will be processed promptly, and the refunded amount will be credited to the original payment method used for the membership fees. Please allow up to 10 business days for the refund to reflect in the member's account.
- 7. Non-Refundable Situations:** Align Pilates reserves the right to deny refund requests for reasons not deemed valid or for failure to adhere to the terms and conditions outlined in this policy.
- 8. Contact Information:** For any questions or concerns regarding the refund process, members may contact the Align Pilates management team at alignpilatesvienna@gmail.com.

By maintaining an Subscription membership with Align Pilates, you acknowledge and agree to comply with the terms outlined in this refund policy.

ALIGN PILATES CLASS CREDIT POLICY



Align Pilates Class Credit Policy

At Align Pilates, we value your commitment to your fitness journey. To ensure clarity and fairness in managing class credits, we have established the following policy:

1. Class Credit Expiry: Unused class credits are valid as follows:

- Single Group Class Credits Expire 1 month after purchase
- Packages of 5 or 10 expire 3 months from the date of purchase;
- Packages of 20 expire 5 months from the date of purchase;
- Packages of 30 or 50 expire 12 months from the date of purchase
- The 30-session package includes one complimentary session and the 50-session package includes two complimentary sessions
- All other credits expire 1 year from purchase

It is the responsibility of the member to utilize these credits within the specified timeframe. Expired credits will not be eligible for use.

2. Credit Extensions: Members may request a credit extension beyond the validity period on a case-by-case basis. Extension requests should be submitted to Align Pilates management at alignpilateshhi@gmail.com. The management team will review extension requests and grant them at their discretion based on individual circumstances.

3. Class Credit Refunds: Refunds for class credits will not be available for expired credits. It is essential to use credits within the designated timeframe to maximize their value.

4. Refund Request Process: If a member wishes to request a refund for unused class credits, they must submit an email to the Align Pilates management team at alignpilateshhi@gmail.com. The email should include the member's name, contact information, the reason for the refund request, and details of the unused class credits.

5. Refund Eligibility: Refund requests will be considered for valid reasons, such as medical issues, relocation, or other exceptional circumstances. Each refund request will be reviewed individually, and decisions will be made by the Align Pilates management team.

6. Refund Processing: If a class credit refund is approved, the refund will be processed promptly, and the refunded amount will be credited to the original payment method used for the class credits. Please allow up to 10 business days for the refund to reflect in the member's account.

7. Contact Information: For any questions or concerns regarding class credits, extensions, or refunds, members may contact the Align Pilates management team at alignpilateshhi@gmail.com. By participating in classes and purchasing class credits at Align Pilates, you acknowledge and agree to comply with the terms outlined in this class credit policy.

CLIENT EXPECTATIONS



- Disclose the required medical history so that we can safely serve you
- Arrive to class dressed in appropriate workout attire
- All students **MUST** wear a pair of grippy socks for sanitation and safety reasons. Socks can be purchased for \$20 from your instructor if needed
- Be respectful of the space and the instructors
- Use the wipes and spray bottles to wipe down all equipment used (except the bands as they deteriorate with the spray liquid)
- Reset the reformer to the way you found it, putting all the springs back on, and attaching the straps to the tabs
- Take all belongings with you when you leave
- All classes must be booked ahead of your class time through our Studiobookings system which can be found at alignpilatesvienna.com Please note: Classes must be paid for before booking

A SPACE TO FOCUS ON YOU

At Align Pilates We believe in fostering a neutral and restorative space, allowing you to step away from daily stressors and reconnect with your mind and body.

We ask that you please refrain from discussing politics within the studio. We understand that everyone's lives are affected by the political climate of our country in some way. Align Pilates strives to maintain a neutral space and keeping our Pilates studios politic free allows you to focus on your mind body connection and have a peaceful pilates experience

Thank you!
Align Pilates



ALIGN PILATES MISSION & PHILOSOPHY



We are dedicated to listening to our clients and supporting their unique journeys toward healing, growth, and transformation.

At Align Pilates, we focus on unlocking the healing potential within each individual through a personalized, whole-body approach to Pilates. By addressing each client's unique needs, we emphasize proper breathing techniques, body alignment, form, and mechanics to transform how your body moves and functions.

Our team approach fosters collaboration between instructor and client, recognizing that every person has different needs and goals. We tailor classes, encourage positivity, and create a supportive environment where quality and precision of movement are prioritized. With a foundation of mindful, core-initiated movement, we aim to deliver maximum results and long-lasting benefits.

We believe Pilates is a life-changing practice that improves not only physical strength but also mental clarity and overall well-being. Our positive, inclusive environment ensures you leave each session feeling empowered and fantastic in mind, body, and spirit.

At Align Pilates, we will:

- Welcome you as you are.
- Motivate and guide you to surpass your limits.
- Redefine your health and fitness expectations.
- Inspire you to rethink and elevate your workout routine.
- Provide personalized attention and expert guidance from dedicated instructors.
- Help you achieve results and transform both your mind and body.
- Offer fun, challenging, and inspiring workouts tailored to your needs.
- Foster a positive, passionate, and encouraging atmosphere.
- Empower you to make health and fitness a sustainable priority and lifestyle.
- Support you in accomplishing your fitness goals and feeling strong, confident, and renewed.

WWW.ALIGNPILATESVIENNA.COM